



AI-Powered Utilization Management and Clinical Intelligence

Korcomptenz + Hindsait | Health Plans · TPAs · Benefit
Managers · Self-Insured Employers

Purpose-Built for Health Plans · Blues Plans TPAs · Benefit Managers
Self-Insured Employers

THE CHALLENGE:

Mounting Pressure on Health Plans and Benefit Managers

CMS prior authorization mandates (CMS-0057-F), rising fraud and waste exposure, tightening HEDIS and Stars benchmarks, and the high cost of manual UM are compressing margins across health plans, TPAs, and self-insured employers — most of whom are managing these pressures on legacy systems without the AI infrastructure to respond.



WHO WE SERVE



Regional and
National Health
Plans



Blues Plans and
Specialty Plans



Third-Party
Administrators
(TPA)



Benefit
Management
Organizations



Self-Insured
Employers



OUR SOLUTION: AI Across Four Payer-Critical Domains

UTILIZATION MANAGEMENT

- ▶ Medical necessity review automation
- ▶ Guidelines (MCG, InterQual, CMS LCD/NCD, plan-specific) auto-converted into decision-tree worksheets
- ▶ Decision-tree questions applied to medical records under review
- ▶ ADLs, pain assessments, prior therapies and condition progression auto-matched to criteria

PRIOR AUTHORIZATION

- ▶ AI-assisted prior auth decision support
- ▶ CMS-compliant 72-hr and expedited review workflows
Payer-specific criteria matching and documentation scoring
- ▶ Prior auth volume trend analytics and benchmarking

CLINICAL AND FRAUD ANALYTICS

- ▶ Payment integrity and claims anomaly detection
- ▶ Clinical pattern analytics for fraud, waste and abuse
- ▶ Audit-ready compliance documentation
- ▶ Quality measure and HEDIS gap reporting

MEMBER AND RISK MANAGEMENT

- ▶ Predictive risk stratification for care management
- ▶ SDOH-aware chronic disease intervention targeting
- ▶ ACO and value-based contract performance analytics
Member experience and engagement insights



ADDRESSING **PAYOR PAIN POINTS** DIRECTLY

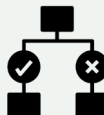
Payor / Health Plan Pain Point	Korcomptenz + Hindsait Solution
CMS prior auth mandates (CMS-0057-F) require accelerated turnaround and transparency	CMS-aligned prior auth workflows with audit trails, 72-hr standard and expedited decision support
Manual UM reviews are slow, inconsistent, and costly	Guidelines auto-converted into decision-tree worksheets; applied to medical records to surface ADLs, prior therapies and condition progression — reducing review time while enforcing consistency
Rising fraud, waste and abuse exposure with limited real-time detection capability	Claims anomaly detection and clinical pattern analytics flag FWA risks before payment
High administrative cost burden: UM, auth, appeals, and compliance operations	End-to-end workflow automation and analytics reduce per-transaction operational costs
TPA and self-insured employers lack visibility into utilization trends and plan performance	Unified analytics dashboards providing utilization, cost, and quality KPIs across benefit lines
ACO and value-based contracts require accurate risk scoring to protect shared savings	Risk stratification engine combining claims, clinical, and SDOH data for accurate RAF and VBC performance
HEDIS, Stars, and CMS quality benchmarks increasingly tied to plan revenue and ratings	Proactive quality gap analytics with actionable member-level care recommendations

HOW HINDSAIT WORKS: UM, Prior Auth and Payment Integrity



Ingest Clinical Guidelines

Ingests MCG, InterQual, CMS LCDs/NCDs, or plan-specific policies as the authoritative source for review criteria.



Auto-Convert into Decision-Tree Worksheets

Guidelines are automatically converted into structured decision-tree worksheets — questions, branching logic, and criteria derived directly from the guideline content, not manually authored.



Apply Decision Tree to Medical Records

The decision tree is applied to each medical record under review. ADLs, pain assessments, prior therapies, and longitudinal condition progression are extracted and mapped to the relevant criteria automatically.



Faster Determinations and One-Keystroke Audit Navigation

Reviewers work from pre-populated, policy-aligned worksheets for consistent, defensible determinations. The Hindsait Audit Platform goes further — bringing users directly to the most relevant information in the medical record with a single keystroke, eliminating manual record navigation and accelerating SSU audits, appeals, and CMS compliance reviews.

MEASURABLE BUSINESS IMPACT



↓ UM Review Cost

Automated medical necessity review reduces per-case cost



↑ Auth Turnaround

Faster prior auth decisions with AI-assisted evidence review



↑ HEDIS / Stars

Proactive member-level gap closure improves plan ratings



↓ FWA Exposure

Claims anomaly detection flags fraud, waste and abuse pre-payment

TECHNOLOGY FOUNDATION

Built on Microsoft Azure with Fabric-powered unified analytics, the platform connects claims, clinical, eligibility, and benefits data through a FHIR-native data lakehouse — integrating with leading core admin systems (FACETS, HealthRules, Majesco) and EHRs without requiring platform replacement.



Azure Cloud
Healthcare Platform



Microsoft Fabric
Unified Analytics



FHIR R4
Interoperability



HIPAA-Compliant
Secure AI
Deployment

WHY KORCOMPTENZ + HINDSAIT

Korcomptenz

- Microsoft Gold Partner — Azure, Fabric and Data Engineering
- Healthcare data lakehouse and FHIR interoperability delivery
- Enterprise integration across claims, EHR, and benefit admin systems
- Scalable cloud infrastructure with HIPAA-compliant security controls
- Proven implementations across health plans, TPAs, and IDNs

Hindsait

- Clinically trained AI purpose-built for payer UM, prior auth and payment integrity
- Guidelines (MCG, InterQual, CMS LCD/NCD, plan-specific) auto-converted into decision-tree worksheets
- Prior auth AI with CMS-0057-F compliance readiness and SSU audit support
- FWA detection, payment integrity, and HEDIS / Stars quality gap analytics

Ready to Modernize Utilization Management and Reduce Administrative Costs?

Request a complimentary UM and AI Readiness Assessment | korcomptenz.com · hindsait.com



Korcomptenz

Expert-led Transformations & Impact-led Growth

At Korcomptenz, we lead with expertise - in technology and domain to deliver solutions that align with your business goals. We leverage our experience and robust partner ecosystem to elevate your processes, powering your transformation journey toward impactful growth.

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